

# Information pertaining to the processing of personal data by Solare Datensysteme GmbH pursuant to Art. 13 ff. GDPR

for business partners (customers, prospective customers, suppliers, service providers)

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Designation	Description
Responsible for data processing	Solare Datensysteme GmbH Fuhrmannstraße 9 72351 Geislingen – Binsdorf GERMANY Phone: +49 (0)7428 4089-300 E-mail: <a href="mailto:info@solar-log.com">info@solar-log.com</a>
How to contact our data protection officer	You can contact our data protection officer at the following address: ecoprotec GmbH Pamplonastraße 19 33106 Paderborn Phone: +49 (0)7428 4089-300 E-mail: <a href="mailto:gdpr@solar-log.com">gdpr@solar-log.com</a>
Purposes for which we process your personal data	<ul style="list-style-type: none"><li>● <b>Performance and processing of the contractual relationship</b> (fulfilment of contractual performance obligations, invoice processing, communication)</li><li>● <b>Marketing purposes</b> (e.g., newsletter, satisfaction surveys, references, cross-selling, invitations to information events and webinars, cooperations)</li><li>● <b>Registration</b> on demo and full licence software versions offered by Solare Datensysteme GmbH</li></ul>
Legal basis for our processing of your personal data	<ul style="list-style-type: none"><li>● Performance and processing of the contractual relationship <b>Art. 6 (1) letter b GDPR</b></li><li>● Fulfilment of legal obligations <b>Art. 6 (1) letter c in connection with Art. 39 GDPR</b></li><li>● Marketing purposes <b>Art. 6 (1) letters a and f</b> GDPR on the basis of a declaration of consent (newsletter) or existing legitimate interests (e.g., advertising of similar products and services, satisfaction surveys, webinars)</li></ul>

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Categories of data processed by us

- **Personal details** (first name, surname, business contact details, title/position)
- **Contract information** (payment data, invoice data)
- **Contents of communications** (e-mails, telephone calls or business letters)
- **Business relationship history** (e.g., advertising and distribution data)
- **Other data associated with the performance of our contractual and statutory obligations**

Parties who have access to your personal data (internal and external)

In our company, access to your data is given to parties that need such data to meet our contractual and statutory obligations. Depending on the purpose, this may include:

- **Internal parties:** Customer service, distribution, marketing, product management, technology, support, bookkeeping, Management Board
- **External parties:** Processors (IT service providers), tax consultants, debt collection, authorities (tax authority, data protection supervisor), cooperation partners

Your personal data will be transmitted to third countries outside the European Union or the European Economic Area (BKW AG, service partners, IT service providers).

Period of time for which we store your personal data

We will store your data for different periods, depending on the required processing purpose. As a rule, we process your information for the duration of the entire business relationship (from initiation to processing and termination of a contract and until any interest in information on your side has ceased). In addition, we will store your data in compliance and within the framework of statutory record-keeping and documentation obligations, the applicable guarantee, warranty and limitation periods, in the case of legal disputes where data are required as evidence until the end of the dispute.

Disadvantages if you fail to provide your data

If you fail to provide the required data, we will not be in position to conclude a contract with you.

Your rights

- Right of access
- Right to rectification
- Right to erasure
- Right to restriction of processing
- Right to data portability

In regard of our company, if the statutory requirements are met, you are entitled:

- to request information about the specific personal data we process (Art. 15 GDPR);
- to have your data rectified or erased unless our legitimate interests or a legal obligation prevents such processing (Art. 16 and Art. 17 GDPR);
- to restrict the processing of your data (Art. 18 GDPR);
- to assert your right to data portability (Art. 20 GDPR);

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### Note on revocation

You may revoke any consent you may have given with regard to certain processing activities at any time with effect for the future. Such revocation will not affect the previous processing of your data.

### Note on objection

Insofar as we process your data on the basis of our legitimate interests, you may object to such processing at any time in accordance with Art. 21 GDPR.

To assert your rights, please contact us at: [gdpr@solar-log.com](mailto:gdpr@solar-log.com)

Automated decision-making/  
profiling

Our data processing does not involve any automated decision-making or profiling.

Complaints about the processing  
of your personal data

If you are of the opinion that we are processing your data in contravention of the law, you are entitled to lodge a complaint with the responsible supervisory authority. Responsible authority:

Baden-Württemberg's State Commissioner for Data Protection and  
Freedom of Information

Königstrasse 10 a, 70173 Stuttgart

Phone: +49 (0)711 615541-0 Fax: +49 (0)711 615541-15

E-mail: [poststelle@fdi.bwl.de](mailto:poststelle@fdi.bwl.de)