

Do it for
your future!



We are the globally successful Solar-Log GmbH and BKW Energie AG, an internationally active energy company based in Switzerland. Solar-Log GmbH's expertise lies in software development for solar monitoring, smart energy and feed-in management, while BKW offers total solutions in the areas of energy, buildings and infrastructure. Our vision is to make the digitalisation of renewable energy sources a reality. Together with you, we would like to achieve our goal

Senior UX&CX Designer (m/f/d) Create user-centered experiences with us

Do you want to develop products and processes that solve real customer problems? Do you think in a user-centered way, translate feedback into concrete improvements and enjoy working with product management, development and customers? Then become part of our X-Team!

As a Senior UX & CX Designer (m/f/d), you combine user experience and customer experience and ensure that user and customer needs are consistently incorporated into our products and services.

Your responsibilities

- You identify user needs, pain points and optimization potential through research, interviews, surveys, usability tests and exchange with our user panel.
- Based on your findings, you develop user-centered solutions together with product management and development: from customer journeys and user flows to wireframes, prototypes and UI designs.
- You ensure the quality of our user experiences through UX reviews, the further development of the design system and the analysis of relevant UX and CX metrics.
- You also develop UX and CX standards, design principles and user-centered processes further and ensure a consistent experience across products and touchpoints.

What you bring

- Several years of experience in UX design, CX, user research or product experience.
- A solid understanding of user-centered design, UX strategy and the user-centered conception of digital products.
- Experience with qualitative and quantitative research methods.
- The ability to connect user needs with business goals and present them clearly to different stakeholders.
- Strong communication skills, analytical thinking and enjoyment of interdisciplinary collaboration.
- Ideally, experience in a B2B or software environment as well as very good German and English skills.

Sounds interesting?

Then we look forward to receiving your application and to improving the user experience of our products together.

What we offer you

- Remote work and flexible working hours
- 30+ days of vacation, with increasing vacation entitlement for longer company service and personal events
- Free company health insurance, including supplementary dental insurance
- EV charging stations with green electricity
- A family-like, international environment with short decision-making paths and plenty of creative freedom
- Language courses, further training and strong employee development
- JobRad bike leasing, corporate benefits, company pension scheme and capital-forming benefits
- A secure job with purpose

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