



Do it for your future!



We are the globally successful Solar-Log GmbH and BKW Energie AG, an internationally active energy company based in Switzerland. Solar-Log GmbH's expertise lies in software development for solar monitoring, smart energy and feed-in management, while BKW offers total solutions in the areas of energy, buildings and infrastructure.

Our vision is to make the digitalisation of renewable energy sources a reality. Together with you, we would like to achieve our goal.

To strengthen our support department, we are looking for a: Technical support employee (m/f/d)

Your tasks

- First/second level support for our German-speaking and international customers in solving user problems and technical issues via telephone, ticket system or chat
- Customer support for questions regarding functionality, planning, project planning and commissioning
- Use in the training/trade fair area possible

You are characterised by

- Independent and result-oriented way of working
- High social competence and ability to work in a team
- Very good communication skills, a strong sense of service and customer friendliness
- High self-motivation and reliability

You bring along

- Training in the technical field (e.g. IT specialist or electronics technician), preferably also comparable technical qualification
- Confident handling of networks and Windows applications
- Good written and spoken German and English

We offer you

- very mobile working environment with up to 100% home office
- an innovation-friendly environment that allows for professional development
- an internationally operating group of companies in which you can actively contribute to the success of the project
- an exciting and responsible job in a dynamic team
- an attractive and modern working environment
- flat hierarchies with a familiar first-name culture
- Additional benefits such as free supplementary health insurance, company pension scheme, corporate benefits and much more

Have we aroused your interest?

We would like to get to know you! Please send your application documents by e-mail to:

Solar-Log GmbH • attn: Ruta Alazar • Fuhrmannstraße 9 • 72351 Geislingen-Binsdorf
E-mail: recruiting@solar-log.com or call us directly at +49 151 5502 1577 (Leo Bühler)

You can find us on the internet at: www.solar-log.com